

# 10 yrs PR warranty 10 YEAR PR LIMITED WARRANTY FOR SPECIFIC\* STANPRO LED LIGHTING PRODUCTS

This limited warranty is provided by Standard Products Inc., hereinafter referred to as Stanpro, to the original purchaser of the LED lighting product that is identified on Stanpro's invoice ("you") reflecting its original purchase (the "Product") in Canada. This Warranty may not be transferred or re-assigned by the original end user. Stanpro warrants that the Product, when delivered in new condition and in its original packaging, will be free of defects in material and workmanship for a period of the **first ten (10) year period (to a maximum of 50,000 hours at L70) from the date of original purchase**. The determination of whether the Product is defective shall be made by Stanpro in its sole discretion with consideration given to the overall performance of the Product. The LED arrays in the Product(s) will be considered defective in material or workmanship only if a total of 15% or more of the individual light emitting diodes in the Product(s) fail to illuminate. If Stanpro determines the Product is defective, Stanpro will elect, in its sole discretion, to refund the purchase price of the Product, repair the Product or replace the Product.

## Exclusions:

1. This limited warranty will not apply to loss or damage to the Product caused by: negligence; abuse; misuse; mishandling; improper installation, storage or maintenance; damage due to fire or acts of God; vandalism; civil disturbances; power surges; improper power supply; electrical current fluctuations; corrosive environment installations; induced vibration; harmonic oscillation or resonance associated with movement of air currents around the Product; alteration; accident; failure to follow installation, operating, maintenance or environmental instructions prescribed by Stanpro or applicable electrical codes; or improper service of the Product performed by someone other than Stanpro or its authorized service provider.
2. Neither polycarbonate nor acrylic material used in the products warranted against yellowing, as yellowing may naturally occur over time due to normal aging.
3. This limited warranty excludes field labour and service charges related to the repair or replacement of the Product.
4. **THIS LIMITED WARRANTY IS VOID IF THE PRODUCT IS NOT USED FOR THE PURPOSE FOR WHICH IT IS DESIGNED.**
5. **THERE ARE NO REPRESENTATIONS, WARRANTIES OR CONDITIONS, WHETHER EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING WITHOUT**

**LIMITATION, ANY WARRANTIES OR CONDITIONS AGAINST INFRINGEMENT OR OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR DURABILITY FOR A REASONABLE PERIOD OF TIME, OTHER THAN THOSE EXPRESSLY CONTAINED IN THIS LIMITED WARRANTY AND THOSE LEGAL WARRANTIES PROVIDED UNDER PROVINCIAL LAW WHICH CANNOT BE WAIVED.**

6. IN NO EVENT SHALL STANPRO BE LIABLE FOR INCIDENTAL, COMPENSATORY, CONSEQUENTIAL, INDIRECT, SPECIAL OR OTHER DAMAGES. STANPRO'S AGGREGATE LIABILITY WITH RESPECT TO A DEFECTIVE PRODUCT SHALL IN ANY EVENT BE LIMITED TO THE MONIES PAID TO STANPRO FOR THAT DEFECTIVE PRODUCT. THE LIMITATIONS CONTAINED IN THIS SECTION APPLY REGARDLESS OF THE BASIS OF THE CLAIM OR THE FORM OF ACTION INCLUDING, WITHOUT LIMITATION, NEGLIGENCE OR BREACH OF CONTRACT.

Stanpro reserves the right to utilize new, reconditioned, refurbished, repaired or remanufactured products or parts in the warranty repair or replacement process. Such products and parts shall be comparable in function and performance to an original product or part, as determined by Stanpro in its sole discretion, and warranted as set out in this limited warranty for the remainder of the original warranty period. In order to make a warranty claim, you must notify Stanpro in writing within sixty (60) days after your discovery of the defect, provide proof of purchase such as the invoice and comply with Stanpro's other warranty requirements as set out in this limited warranty. Upon receiving that notice, Stanpro may require you to promptly return the Product to Stanpro, or its authorized service provider, freight prepaid.

Your warranty claim should be addressed to:

**ServiceStanpro@standardpro.com or via online form at: <https://www.standardpro.com/after-sale-service-form/>**

This limited warranty only applies to specified LED fixtures as agreed to by Stanpro.

This limited warranty is effective for purchases of Product on or after the effective date set forth below. Stanpro reserves the right to modify this warranty from time to time. Any modification of this warranty shall be effective for all orders placed with Stanpro on or after the effective date of such revised warranty.

**Fixture warranty period calculation table**

Year 1 from date of purchase	Year 2 from date of purchase	Year 3 from date of purchase	Year 4 from date of purchase	Year 5 from date of purchase	Year 6 from date of purchase	Year 7 from date of purchase	Year 8 from date of purchase	Year 9 from date of purchase	Year 10 from date of purchase
No charge replacement	No charge replacement	No charge replacement	No charge replacement	No charge replacement	the lesser of; 50% of price paid as per original invoice, or 50% of equivalent value replacement	the lesser of; 40% of price paid as per original invoice, or 40% of equivalent value replacement	the lesser of; 30% of price paid as per original invoice, or 30% of equivalent value replacement	the lesser of; 20% of price paid as per original invoice, or 20% of equivalent value replacement	the lesser of; 10% of price paid as per original invoice, or 10% of equivalent value replacement

\* Refer to [www.standardpro.com](http://www.standardpro.com) for qualified products.  
 \*\* The PR warranty calculation method is explained in the " fixture warranty table" found below.